



Baromètre CMAP

Médiations réalisées en 2022

Arbitrages réalisés en 2022

Centre de Médiation et d'Arbitrage de PARIS
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75008 Paris
Tél: 01 44 95 11 40
cmap@cmap.fr
www.cmap.fr/

Médiations



STATISTIQUES DE LA MÉDIATION

 Sur **2 546** dossiers :

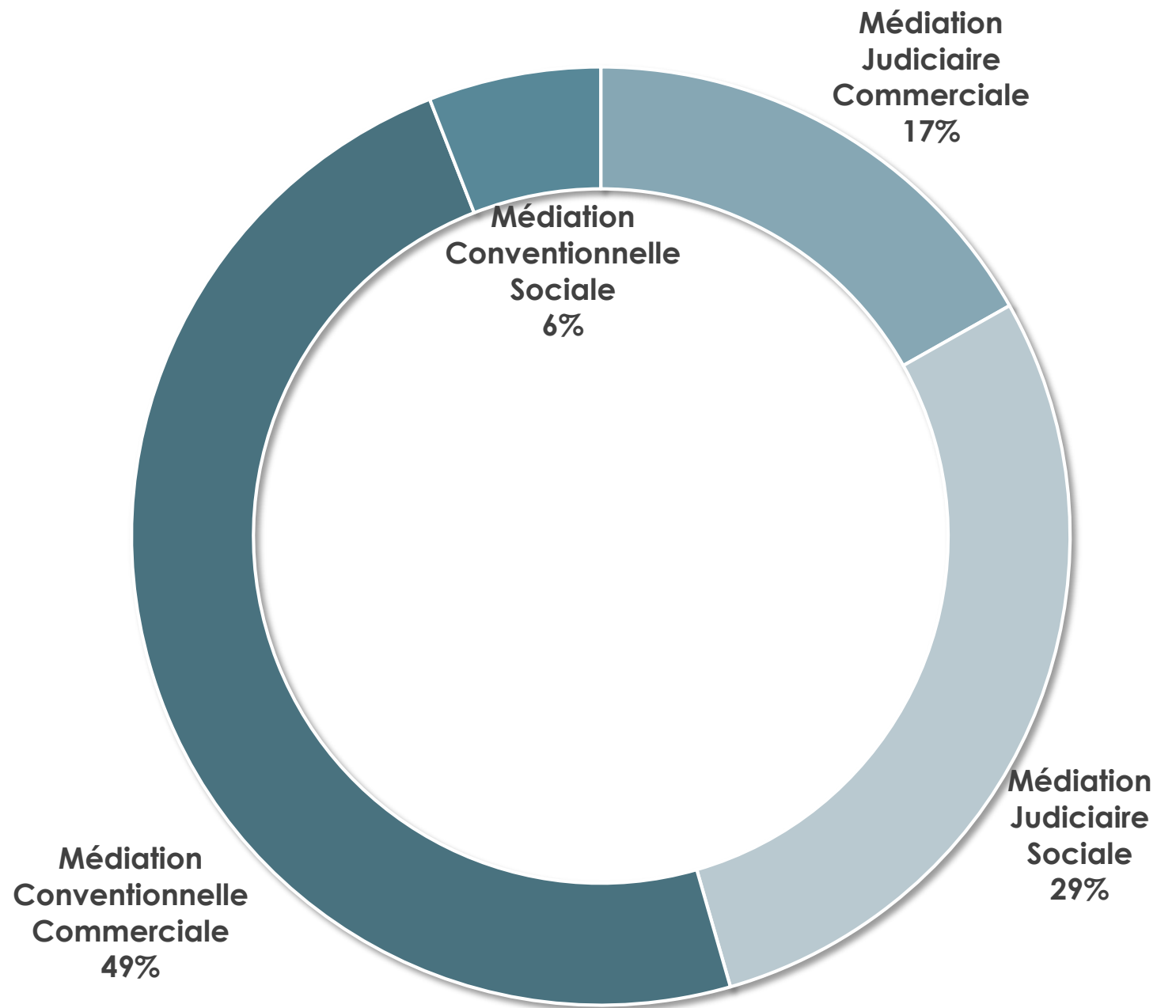


375 dossiers
Médiations Entreprises

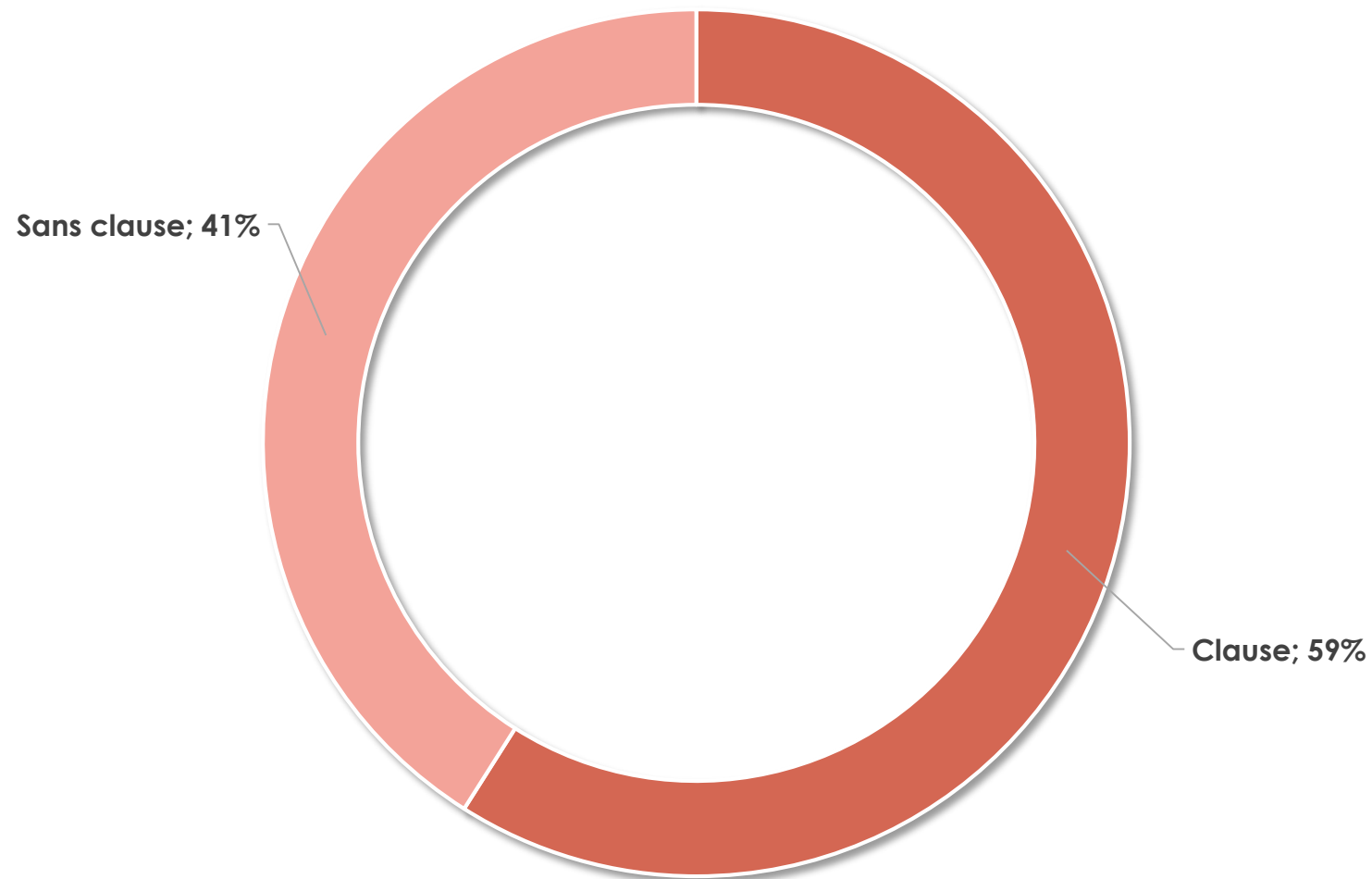


2 171 dossiers
Médiations Consommation

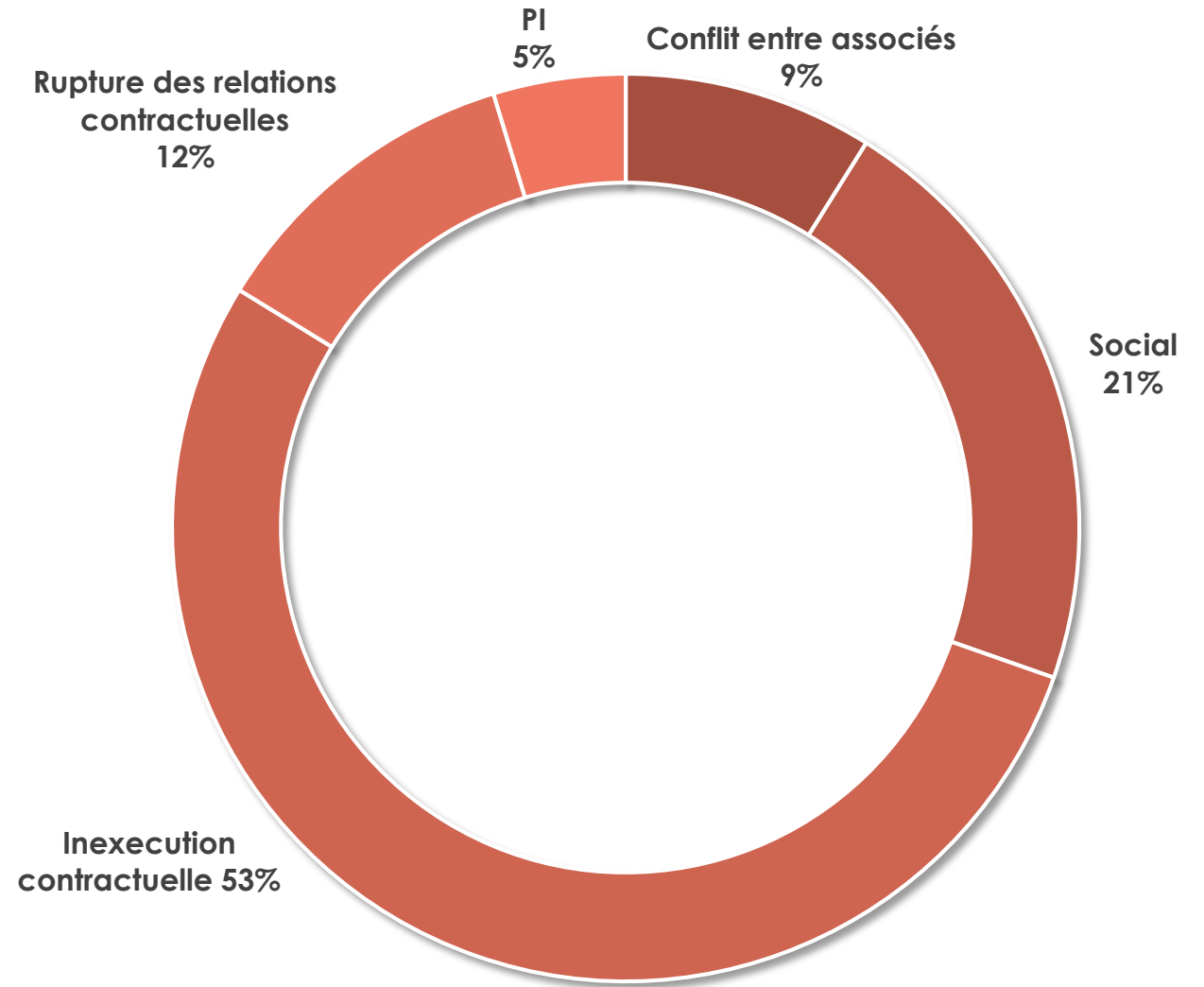
TYPE DE MEDIATION



MODALITÉS DE SAISINE

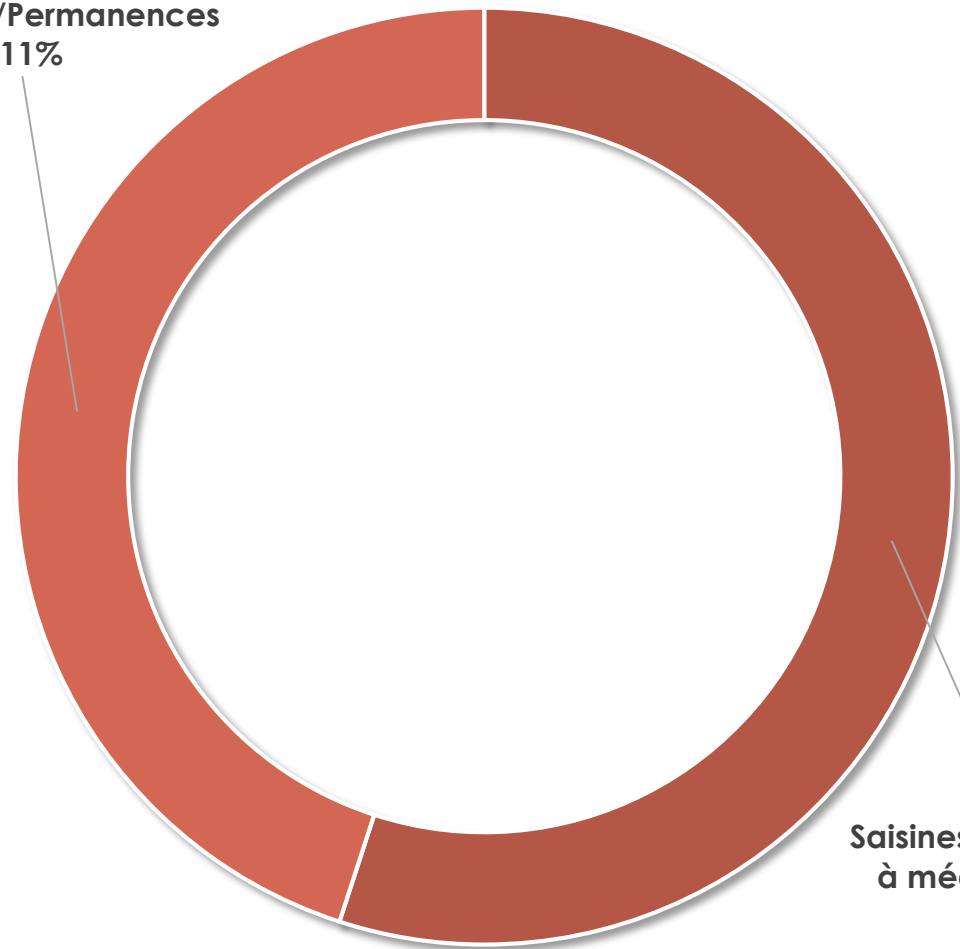


TYPOLOGIE DE LITIGES



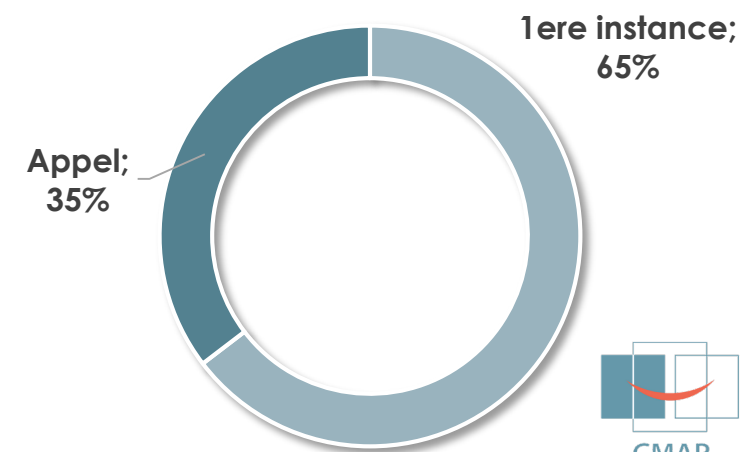
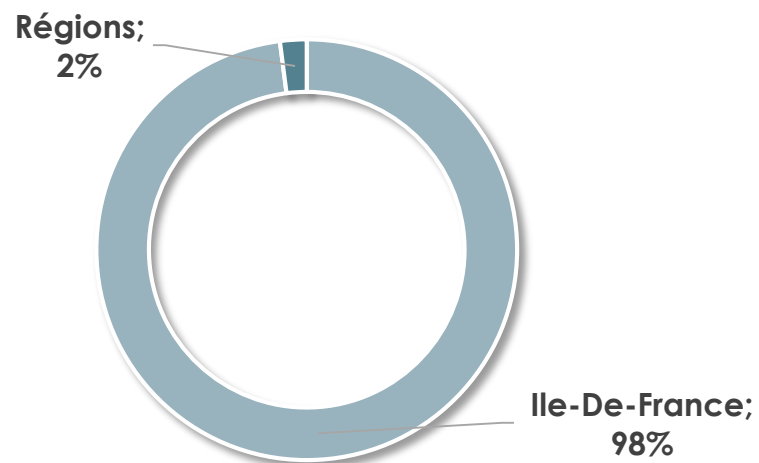
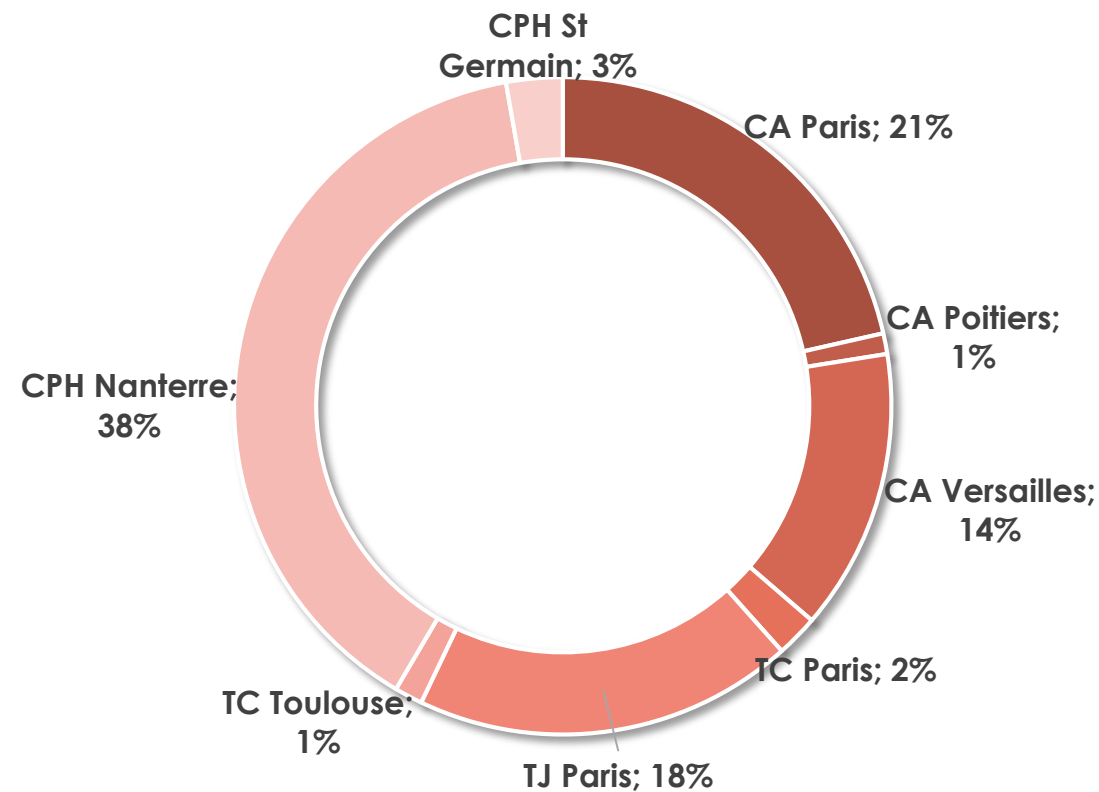
SOURCES MÉDIATIONS JUDICIAIRES

Injonctions/Permanences
; 11%

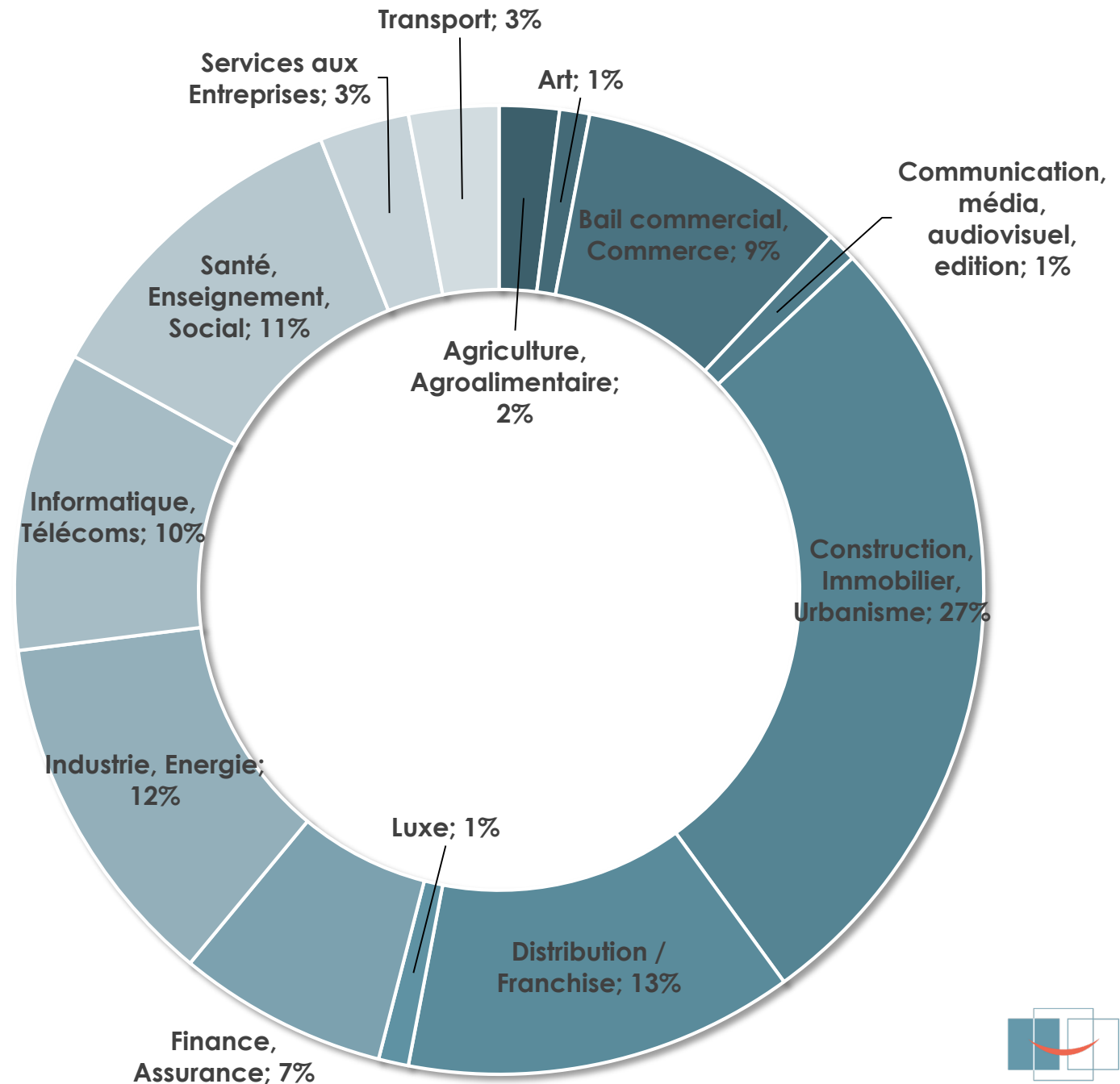


Saisines donnant lieu
à médiation; 55%

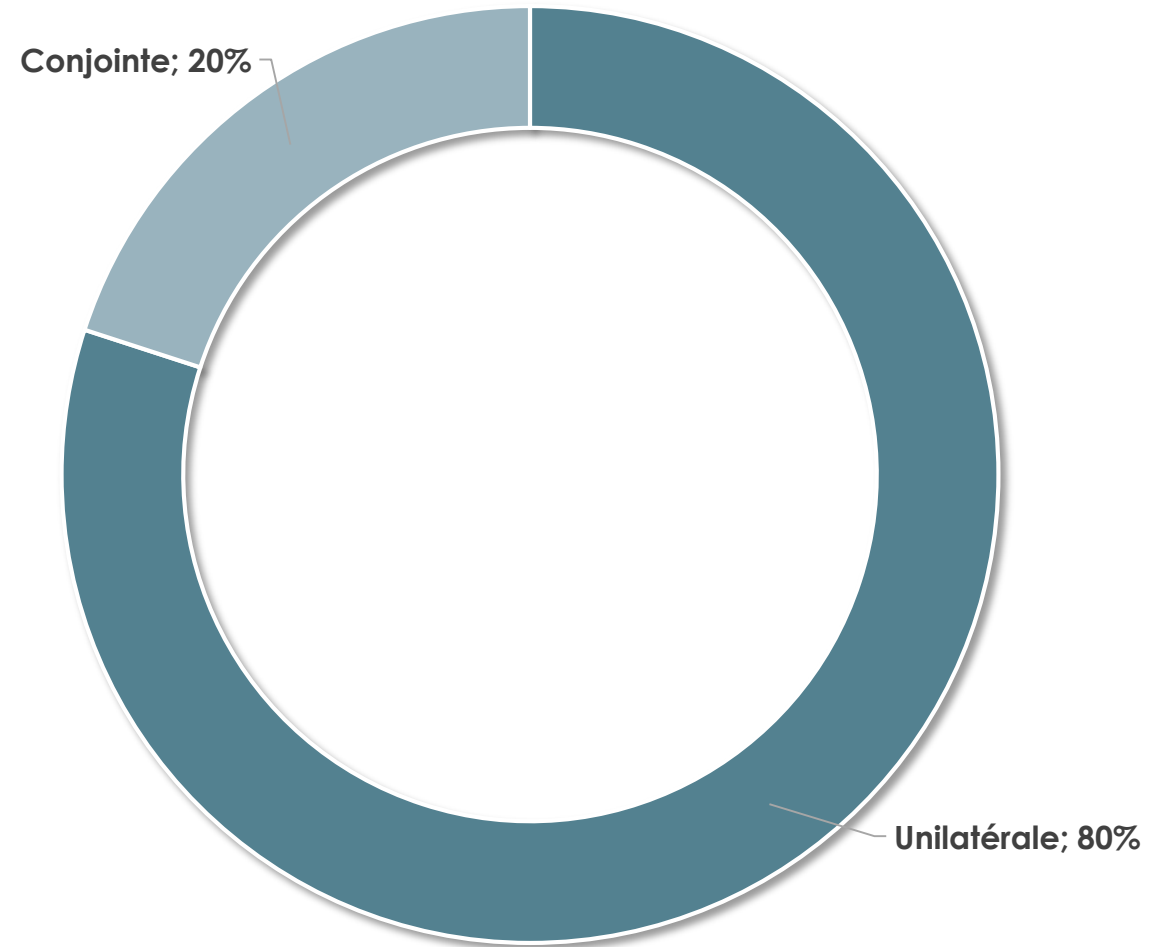
SOURCES DES INJONCTIONS



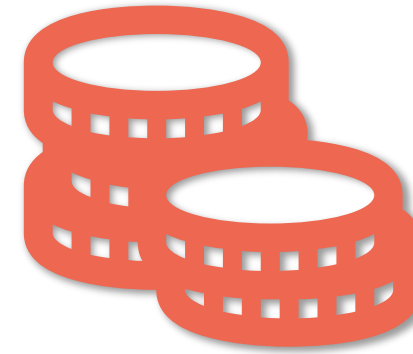
SECTEURS D'ACTIVITÉ



MODALITÉS DE SAISINE



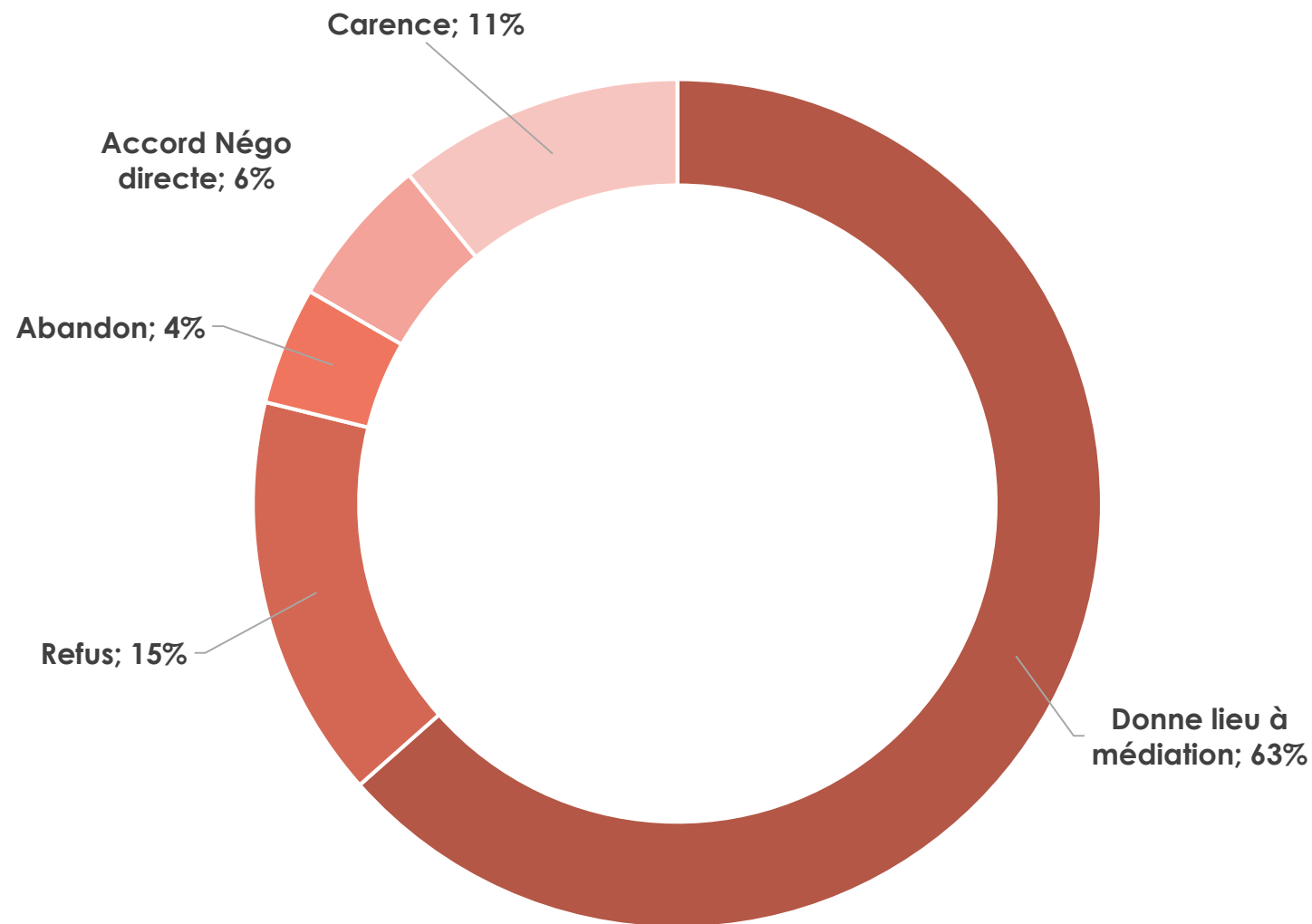
MONTANT CUMULÉ DES ENJEUX



598 000 000€

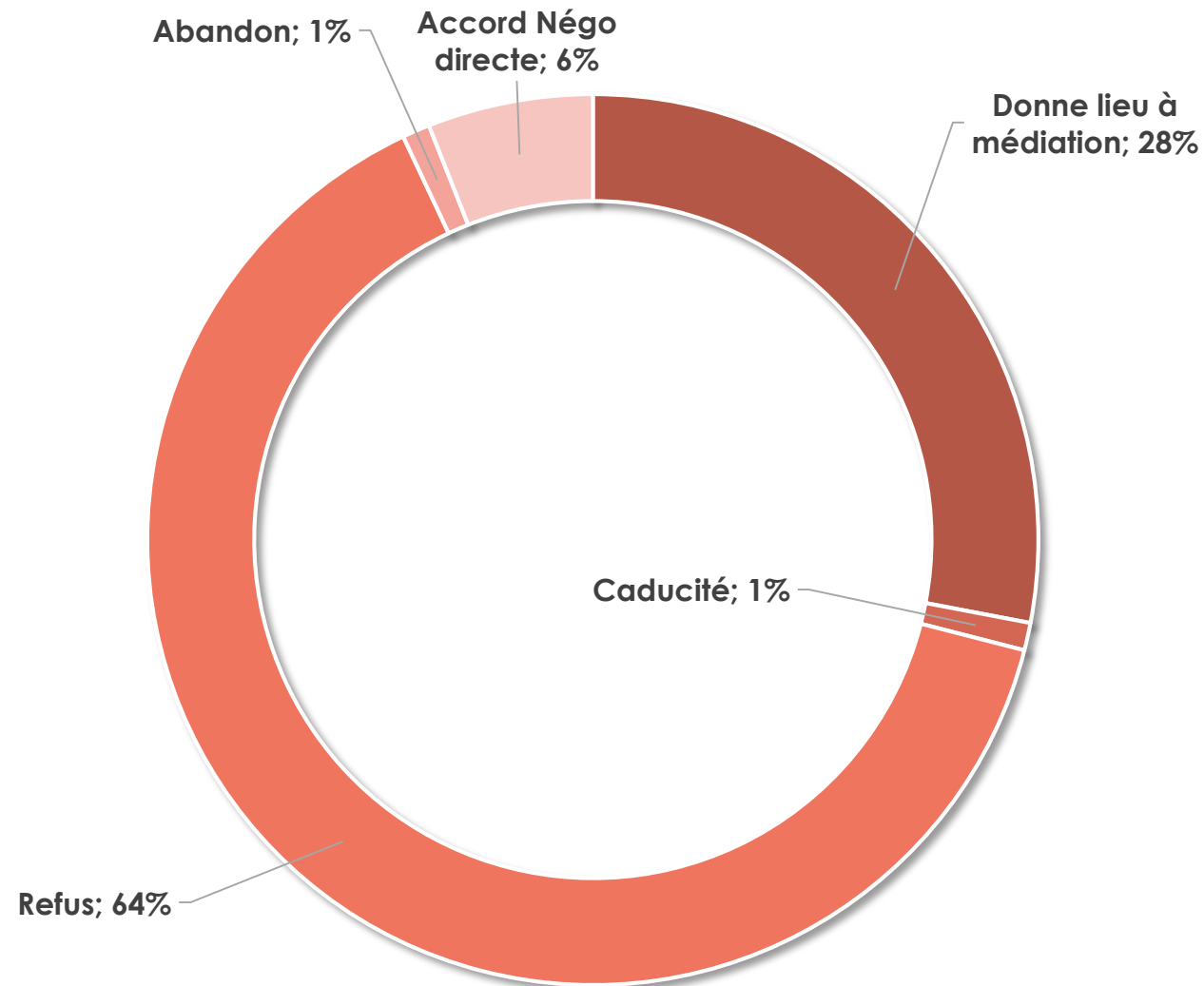
MÉDIATIONS CONVENTIONNELLES

Taux de transformation
des saisines du CMAP

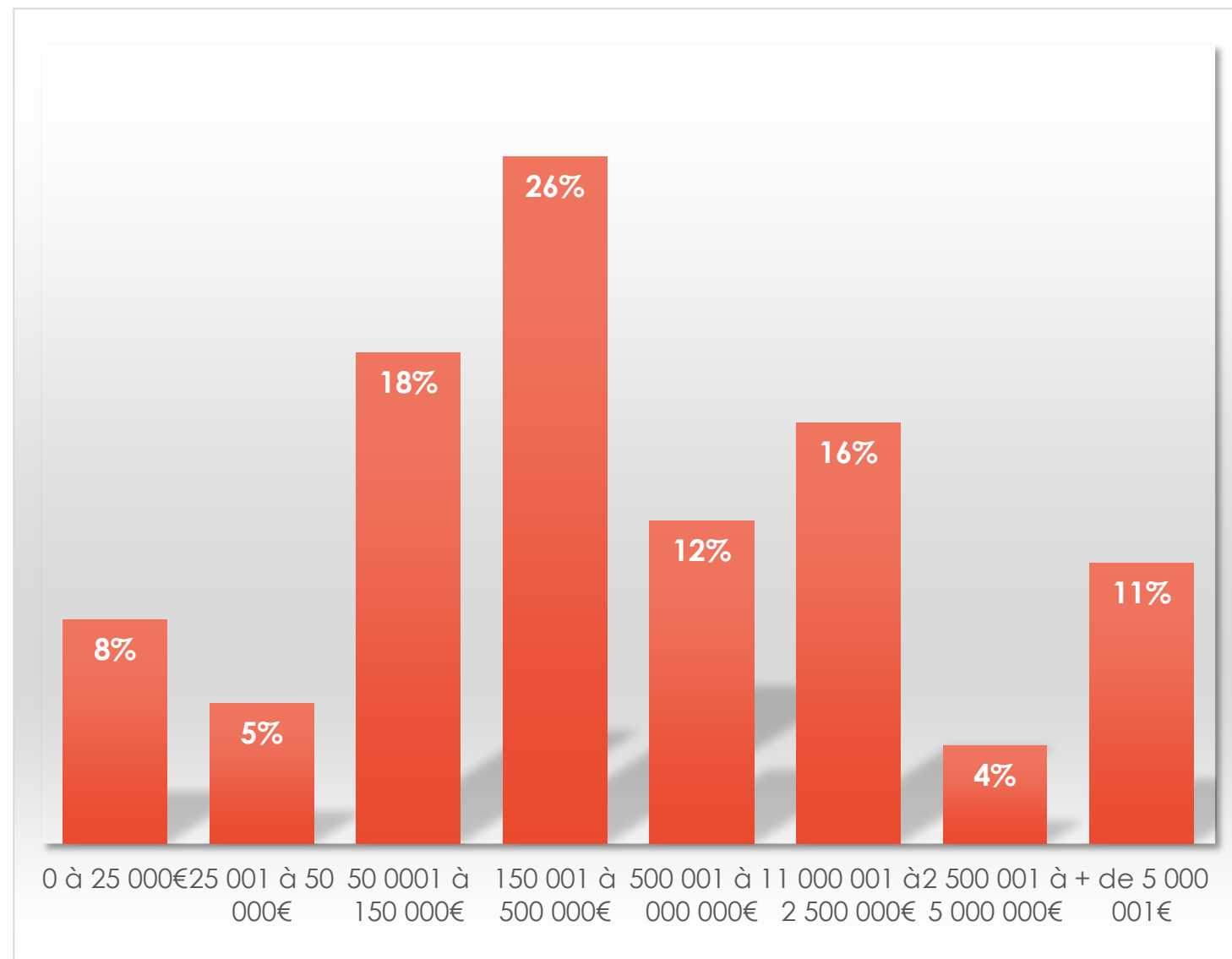


MÉDIATIONS à la suite d'une injonction

Taux de transformation
des saisines du CMAP



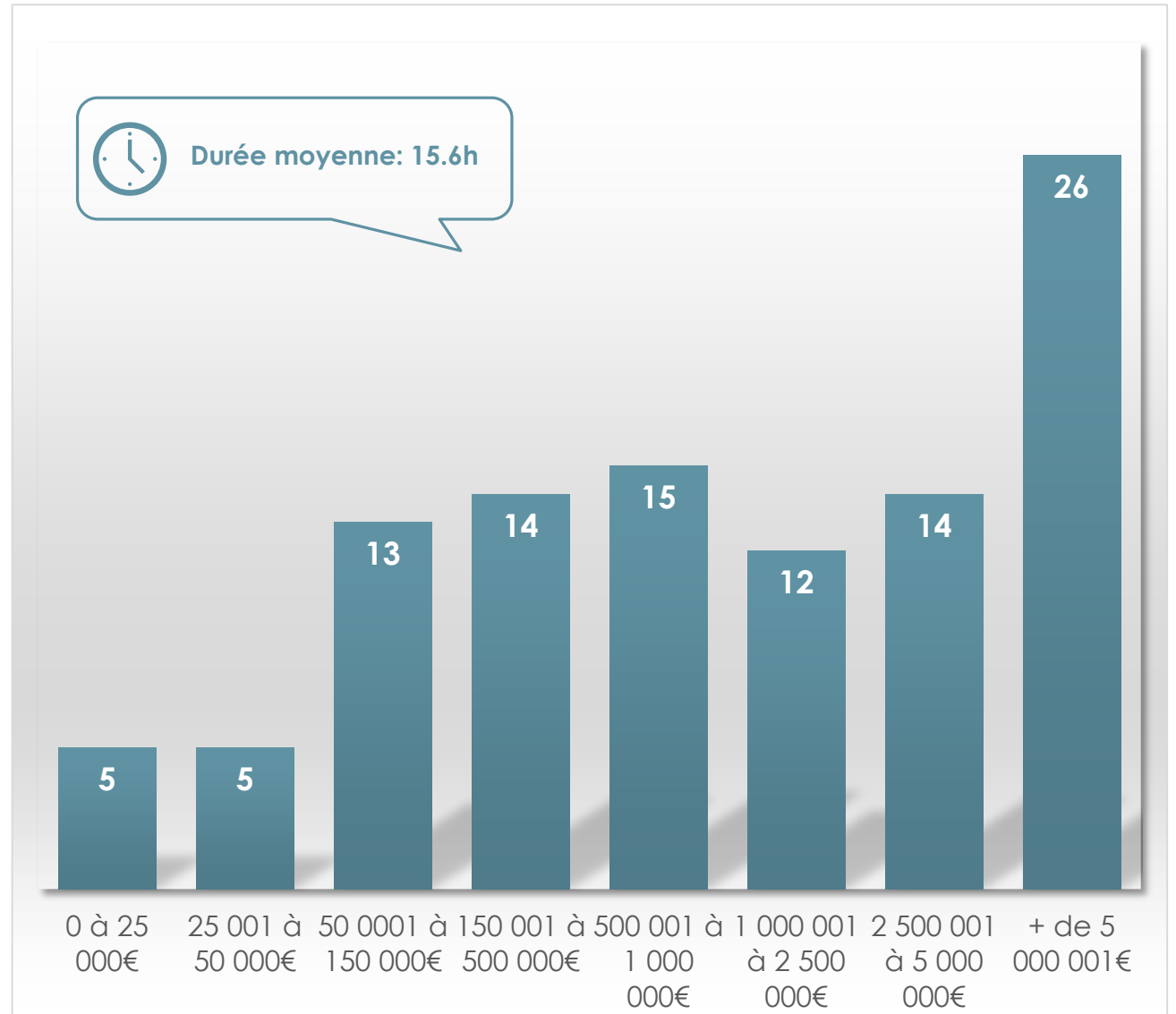
FOURCHETTE DES MONTANTS EN LITIGE



Montant des enjeux

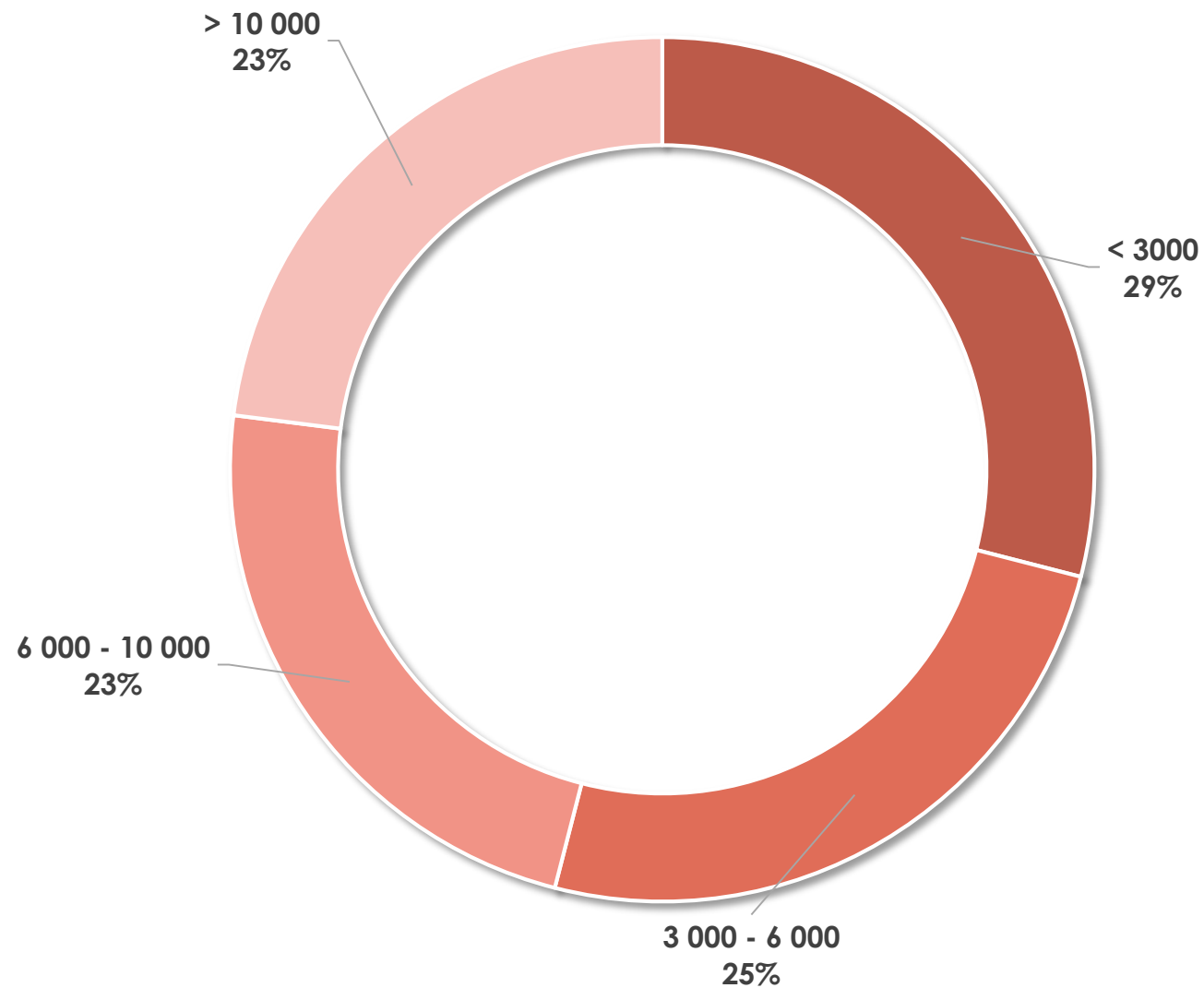
DURÉE DE LA MÉDIATION

Durée en heures



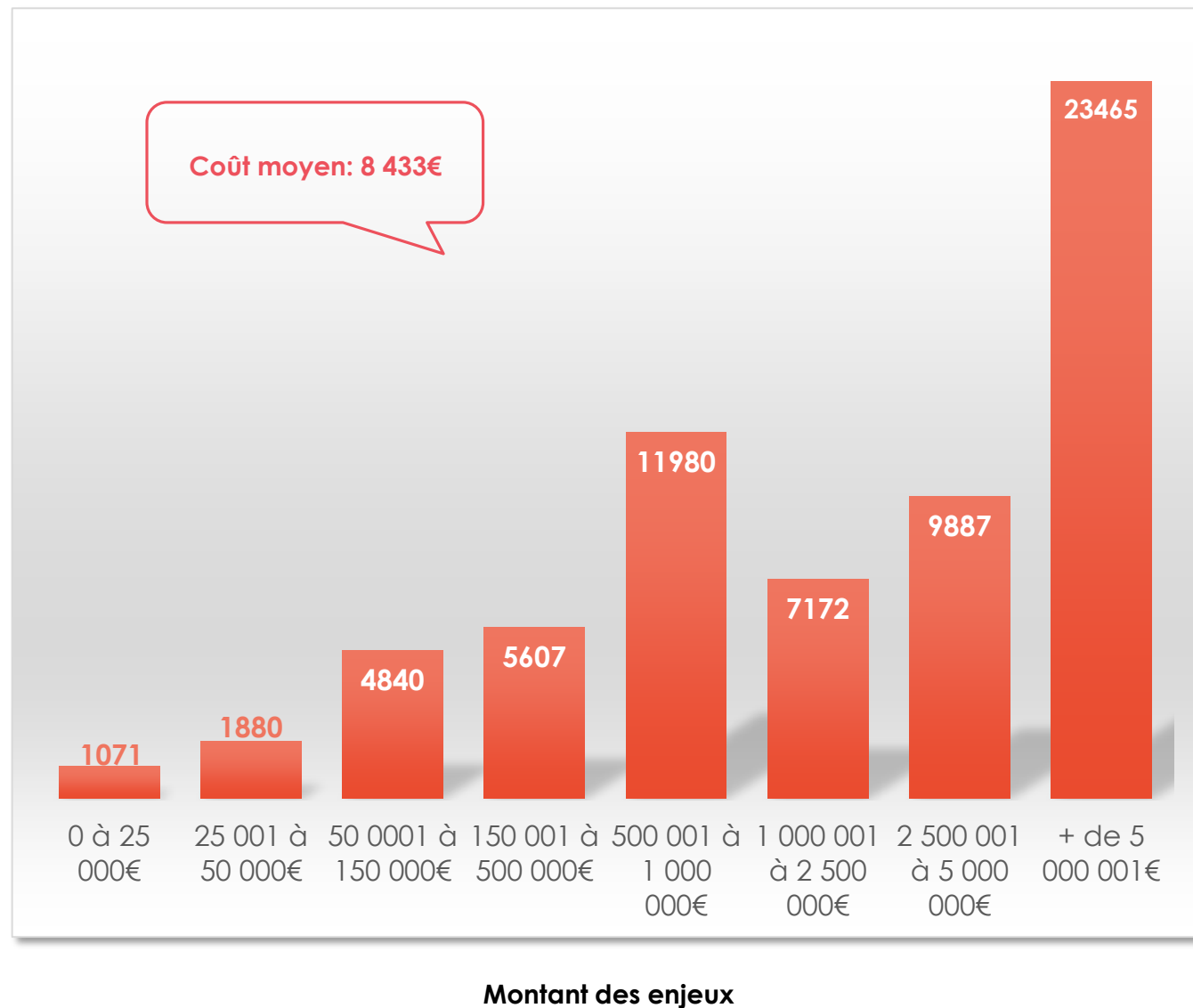
Montant des enjeux

COÛT TOTAL DE LA MÉDIATION

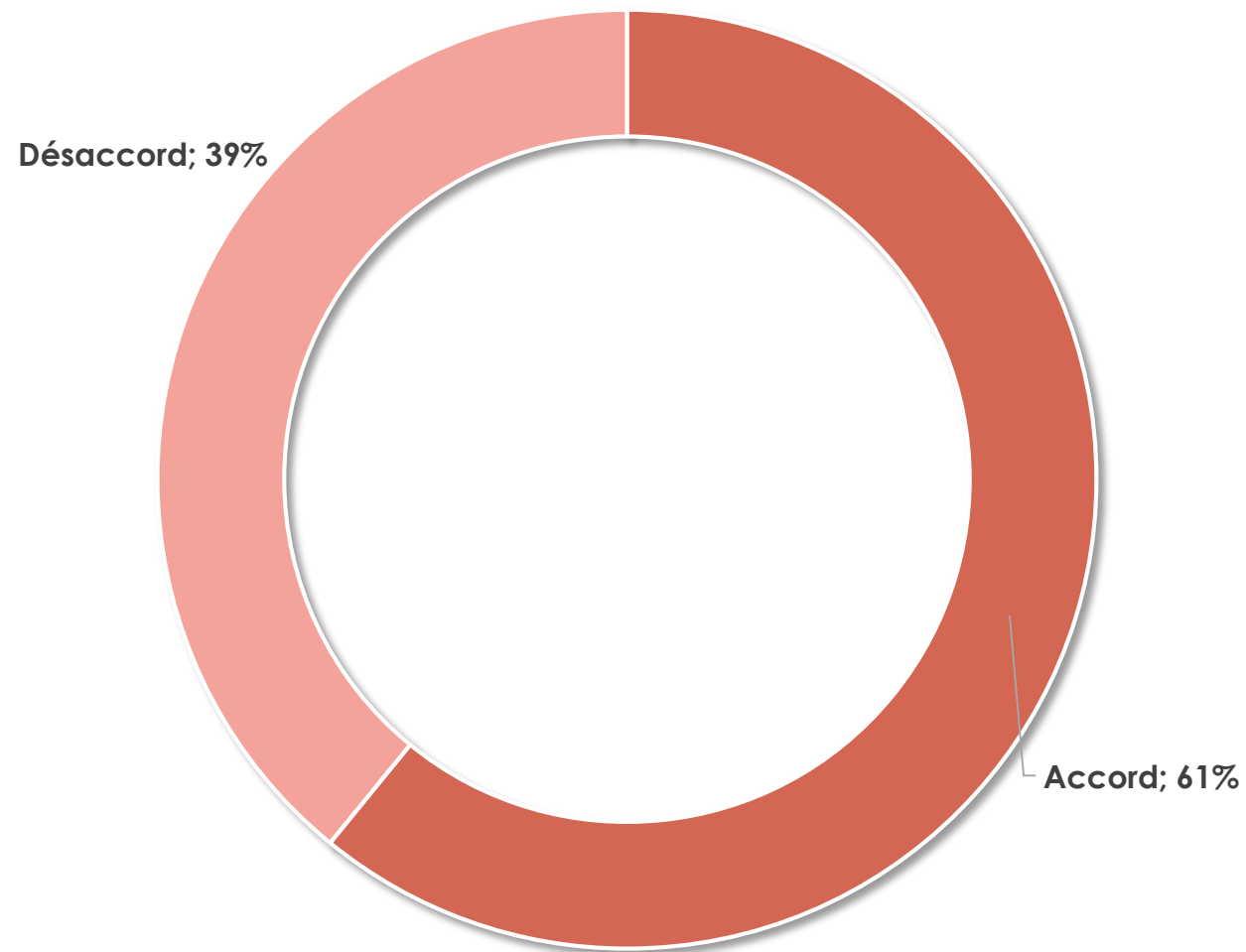


COÛT MOYEN DE LA MÉDIATION PAR RAPPORT AUX ENJEUX EN LITIGE

Coût moyen de la médiation

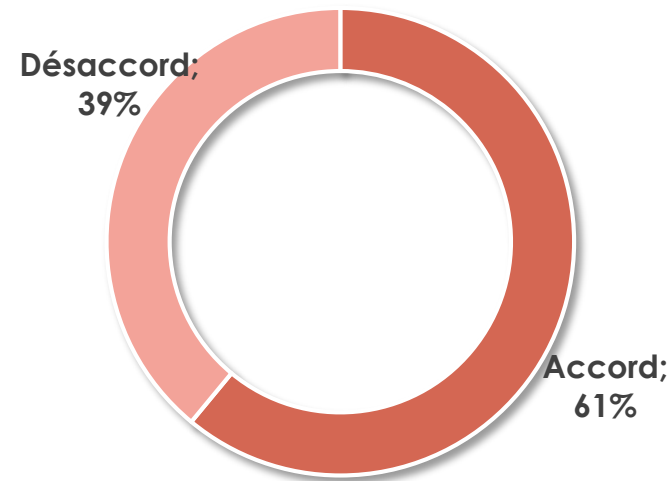
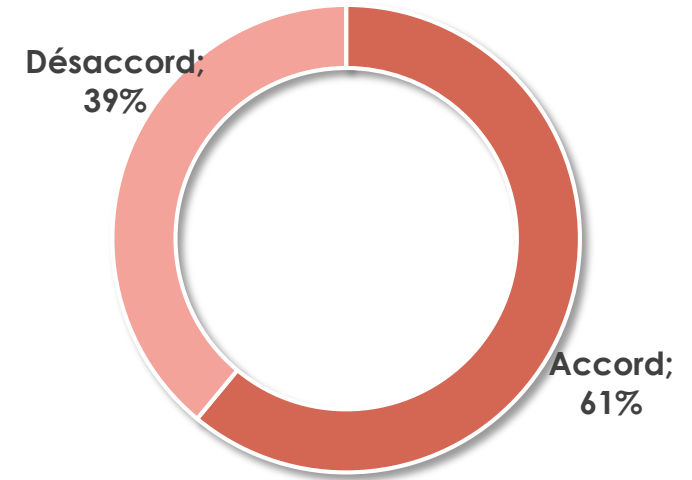


ISSUE DES MÉDIATIONS: VUE GÉNÉRALE



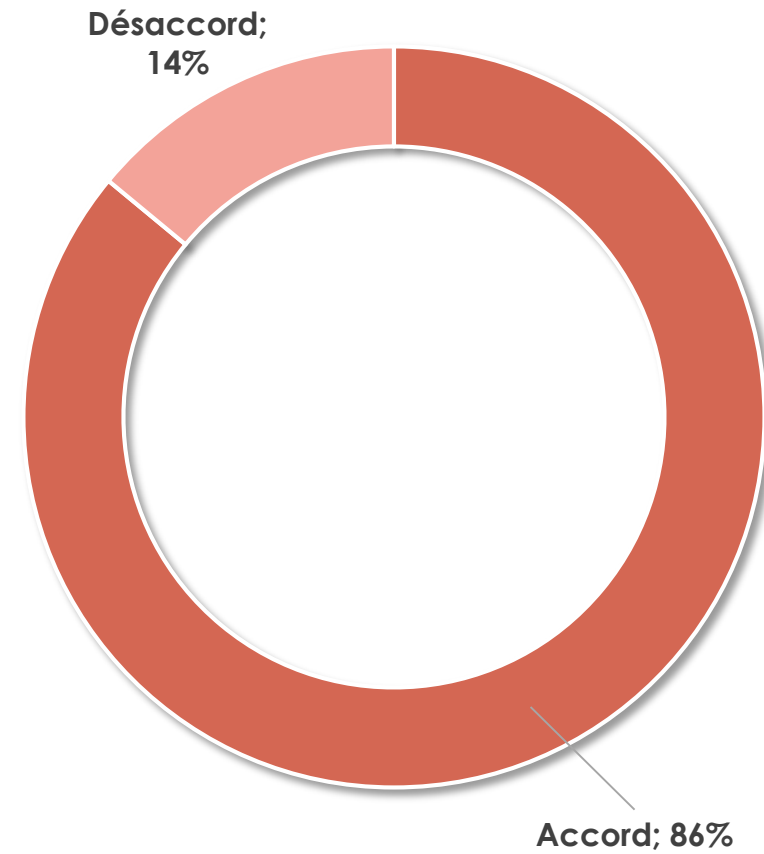
ISSUE DES MÉDIATIONS: VUE DÉTAILLÉE

Judiciaire

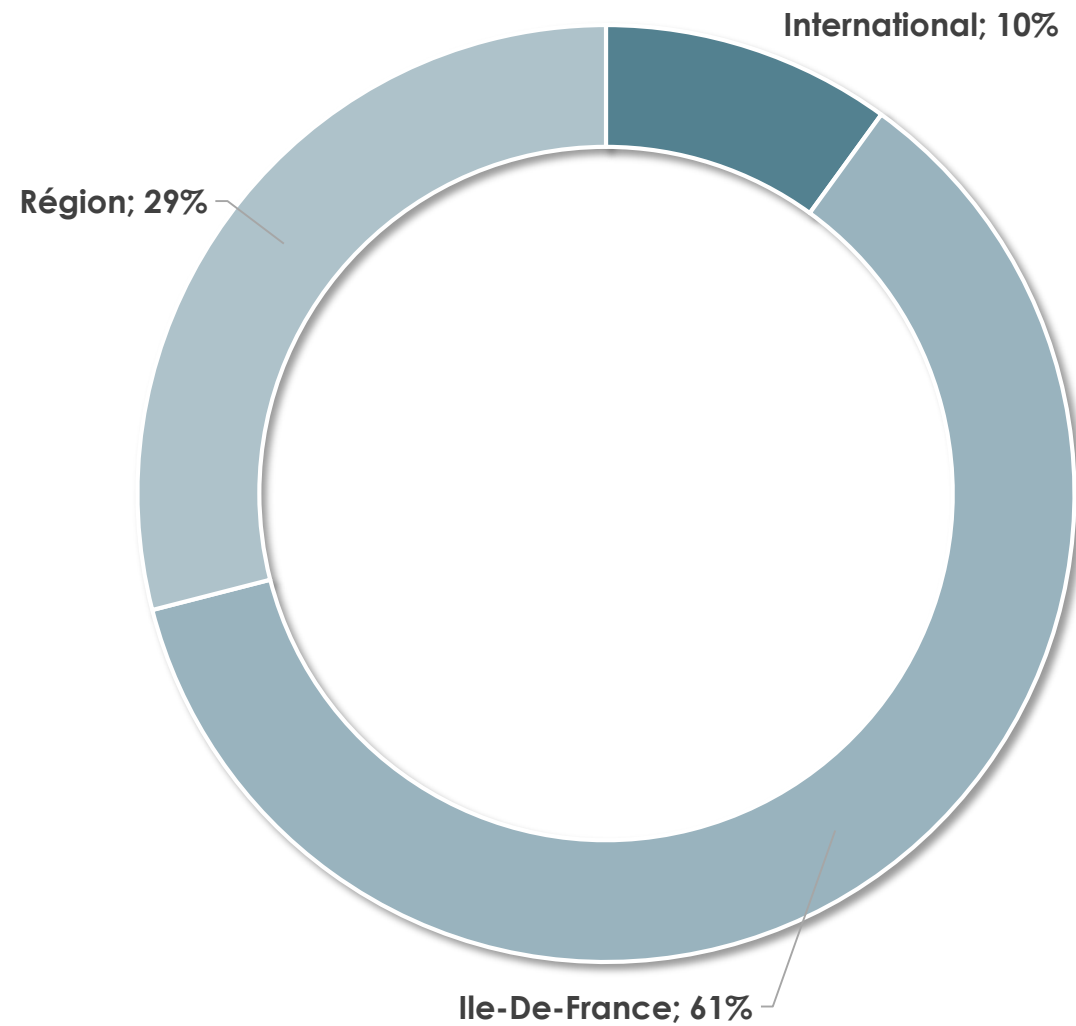


Conventionnelles

ISSUE DES MÉDIATIONS: SOCIALES



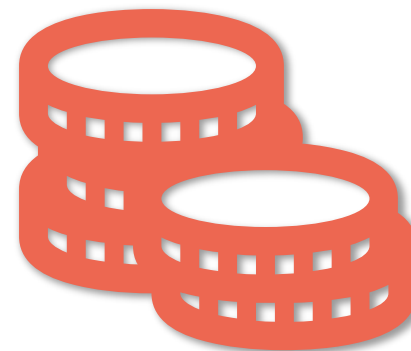
ORIGINE GÉOGRAPHIQUE DES PARTIES



Arbitrages



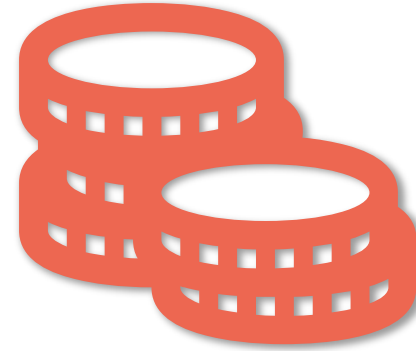
MONTANT CUMULÉ DES ENJEUX



940 851 584 €

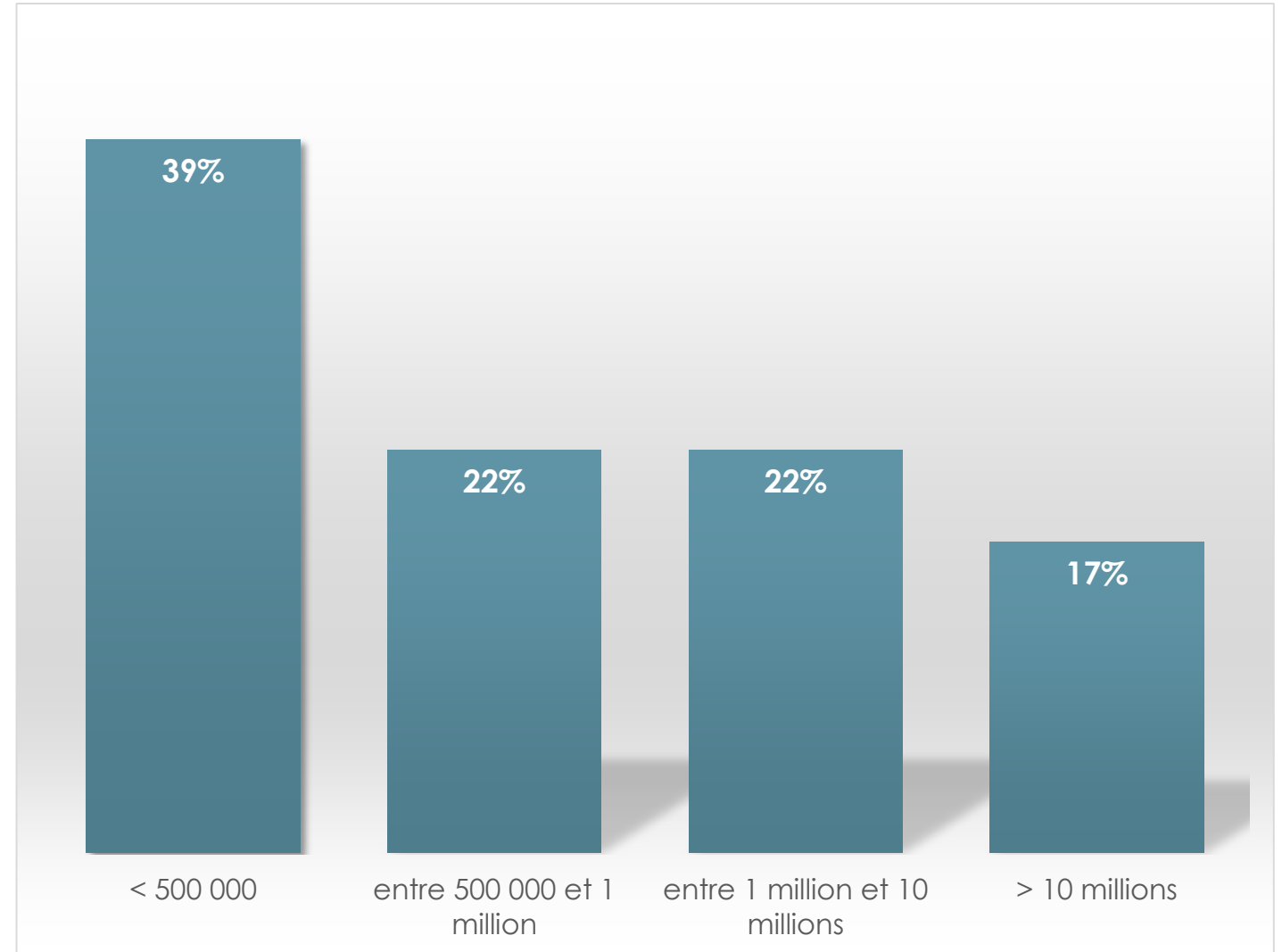
20 dossiers

HONORAIRES



97 728 €

FOURCHETTE MONTANT DES LITIGES



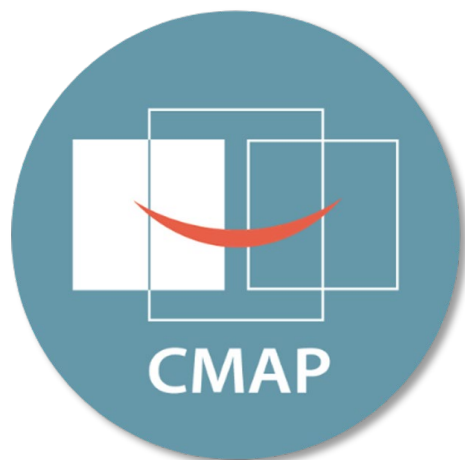
DUREE MOYENNE DE LA PROCEDURE



Saisine – Sentence
19 mois



Saisine du Tribunal
Arbitrale – Sentence
11 mois



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ENTREPRISES**

